

Privacy Policy

Date of Last Revision: December 22, 2021.

Welcome to DeeDa Platform (“DeeDa Platform”, “Platform”) at <https://www.deeda.care>, which is designated and operated by Waterdrop International Pte. Ltd. (including its subsidiaries, affiliates, agents, and service providers, collectively, “we,” “us,” or “our”). DeeDa Platform provides users and visitors (“you” and “your”) with donation and fundraising services, including but not limited to displaying information about Charities and Campaigns (as defined below), accepting monetary donations and other related services (“Services”).

This Privacy Policy (the “Policy”) describes and governs how we collect, use, share and protect information collected in the context of our Services. Before you use or submit any information through or in connection with the Services, please carefully review this Policy. **By using any part of the Services, you consent to the collection, use, and disclosure of your information as outlined in this Policy.** To the extent allowed by law, the English version of this Policy is binding and other translations are for convenience only.

If you are in the European Economic Area, the United Kingdom or Switzerland (“Europe”):

- for the purposes of the EU General Data Protection Regulation 2016/679 (the “GDPR”), the data controller is Waterdrop International Pte. Ltd. and can be reached at the address set out in Section **“How to Contact Us”** below; and
- you will not need to consent to this Privacy Policy, but you do acknowledge you have read and understood its terms.

If you are a resident of California, the California Consumer Privacy Act of 2018 and the California Privacy Rights Act of 2020 provide you with additional rights.

If you are a resident of Austria, the Treasury Laws Amendment (Consumer Data Right) Bill and Consumer Data Right rules might provide you with additional rights. The Policy will provide the following information to you:

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1. Definitions

In this Policy, unless the context otherwise requires, the following definitions shall apply:

“Beneficiary” means an individual or organization who is the actual object of donation. The beneficiary might be a Donee or not.

“Campaign” means a fundraising project displayed on the platform, which is uploaded by us or initiated by registered users.

“Campaign Organizer” or **“Organizer”** means an individual or organisation that creates a Campaign.

“Charity” means a charity or non-profit organization that is established under the applicable laws of the country of incorporation.

“Donee” means a Charity or a Campaign Organizer displayed on the DeeDa Platform.

“Donor” means an individual or organisation that makes a donation to Donee using the DeeDa Platform.

“DeeDa Platform” means all the websites owned and/or operated by us, including but not limited to <https://www.deeda.care> and any other website which we may designate from time to time.

“personal information” or **“personal data”** means all kinds of information, recorded by electronic or other means, related to identified or identifiable natural persons, not including information after anonymization handling.

“Website” refers to <https://www.deeda.care> in this Policy.

2. What Information We Collect

As further described below, when you use or otherwise access the Services, we collect information in multiple ways, including when you provide information directly to us, and when we passively collect information from your browser or device (e.g., by logging how you interact with our Services).

2.1. Information That You Provide Directly to Us:

A. Registration Information

When you register for our Services or open an account, we may collect your email address and login details, your country, your phone number (for purposes of multi-factor authentication and to provide you with important messages) and any information you choose to provide us (such as a profile picture).

If you are in Europe, we process the information on the basis of entering into and performing our contract with you (Art. 6 para. 1 subpara. 1 b) GDPR).

B. Creation an account for a Charity

If you create an account for a Charity on behalf of the Charity on DeeDa Platform, and you are located in the United States, United Kingdom, EU or Australia, then we collect your name and email address. Thereafter, we will ask that you select your Charity and provide information to verify that you are a representative of said Charity. Alternatively, if you are outside of those countries, please email us at support@deeda.care to create an account for a Charity.

If you are in Europe, we process the information on the basis of entering into and performing our contract with you (Art. 6 para. 1 subpara. 1 b) GDPR).

C. Creation of a Campaign

When you create a Campaign on DeeDa Platform, we collect the information you choose to provide us in relation to your Campaign and we display it through our Platform. For example, you may provide your name, medical cases and contact information or these of your friends or family members when seeking donation to you or your friends or family members on our platform. By providing information in a Campaign, you consent to our collection, storage and use of your data. **If you upload personal data related to third parties, you acknowledge and agree that you have the authority of the relevant third parties for us to access and use the relevant data and that you have notified the third parties and informed them of how their information is collected and used by us to provide the Services. We reserve the right to identify you as the person who has made the referral in any messages that are sent to them. Our payment processors also collect and maintain information related to your withdrawal of funds from any Campaign.**

If you are in Europe, we process the information on the basis of your consent (Art. 6 para. 1 subpara. 1 b) GDPR) (Art. 6 para. 1 subpara. 1 a) GDPR).

D. Setting up Withdrawals

When you are the Campaign Organizer, we collect your name, ID card, contact details (such as name and email address), and any information you choose to provide us. To meet the legal requirement of “know your customer” during the payment process, we may help our payment processor to collect your identification card and bank account number as well as other information necessary to set up the withdrawals.

If you are in Europe, we process the information on the basis of entering into and performing our contract with you (Art. 6 para. 1 subpara. 1 b) GDPR).

E. Donation Information

On the DeeDa Platform, when you donate to a Campaign and/or a Charity, we collect your contact details (such as name and email address), and any information you choose to provide us (such as a description of why you have donated). We may help our payment processors collect your bank card details and other information necessary to process the donation such as your home address.

If you are in Europe, we process the information on the basis of entering into and performing our contract with you (Art. 6 para. 1 subpara. 1 b) GDPR).

F. Public Posting

You can post comments, leave feedback, make updates and share the Campaign on social media (such as Facebook) through our Platform. Any content, including such comments, feedback, and notes that you choose to post through our Platform is available to the public by default. **Please remember that any information that is disclosed in these areas becomes public information for both us and other users to use and share. Take care not to share personal data unless you intend for that data to become public. Please also be considerate and respectful of others while using the community to share your opinions. We reserve the right, but do not have the obligation, to review and retain monitor such posting or any other content on our Services, and to delete postings or content that may be viewed as inappropriate or offensive to others.**

If you are in Europe, we process the information on the basis of your consent (Art. 6 para. 1 subpara. 1 b) GDPR) (Art. 6 para. 1 subpara. 1 a) GDPR).

G. Communications to Us:

You may contact us via email or by other means (for example, with questions about our Services, for customer support, or to let us know your ideas for new products or modifications to existing products). You may also choose to respond to surveys that we send out, or queries about your Campaigns. When you do so, we collect the information you choose to provide us, such as your contact details, any images you choose to upload and the contents and nature of your message. We would ask that you take care not to send financial information or other sensitive personal data to us through our chat services or other means, unless we ask you specifically for that data as part of providing our Service to you. When you provide such information to us directly, you consent to the processing of this data by us and/or our service providers.

If you are in Europe, we process the information on the basis of entering into and performing our contract with you (Art. 6 para. 1 subpara. 1 b) GDPR).

H. Third-Party Communications

If you use any feature of the Services that allows you to communicate with third parties (such

as to refer a third party to the Services or to communicate with them regarding a Campaign or a donation), either by submitting data about the third party ("Third-Party Data") to the Services or otherwise permitting the Services to automatically access Third-Party Data in your possession, you acknowledge and agree that you have the authority of the relevant third party for us to access and use the relevant Third-Party Data and that you have notified these third parties and informed them how their information is collected and used by DeeDa to provide the Services. We reserve the right to identify you as the person who has made the referral in any messages that are sent to them. We use Third-Party Data to (a) contact such third party using the Third-Party Data provided, and/or (b) provide you with an editable template message designed to facilitate communications between you and such third party through the Services. In addition to sending the foregoing communications, we may also send reminders or related messages to you and to third parties on your behalf from time to time where permitted by applicable law. In each case, any such communication sent to third parties using Third-Party Data will provide a means to "opt out" of receiving further communication of the same nature.

I. Sensitive Information:

You may provide us with information about yourself or third parties that is considered sensitive, such as health information, medical treatment information or other information. If you post this information in a Campaign, you choose to provide such information to be published publicly in relation to your Campaign, donation or otherwise. When you provide such information to us directly, you consent to the processing of this data by us and/or our service providers. Where explicit consent is required for processing sensitive personal information under the applicable laws, you hereby acknowledge your provision of such information would be deemed your explicit consent to our processing of such information.

2.2. Information That is Passively or Automatically Collected:

A. Usage Information

When you interact with us through the Services, we automatically receive and store certain information from devices that you use to access the Services, such as your IP address, your browsing and clicking records, etc. This information is collected passively by using various technologies, and includes the type of internet browser or mobile device you use, any website from which you have come to the Services, your operating system, and location data through an IP address that identifies the city and state where you logged into DeeDa Platform.

If you are in Europe, we process the information on the basis of our legitimate interests to enable our business and where our interests are not overridden by your data protection rights (Art. 6 para. 1 subpara. 1 f) GDPR).

B. Cookies and Other Electronic Technologies

We collect some types of information with a variety of commonly-used technologies. These generally include tracking pixels, JavaScript, and a variety of "locally stored data" technologies,

such as cookies and local storage. Depending on which technology we use, locally stored data may include text, personal data (like your IP address), and information about your use of DeeDa Platform. See below for more information. We will refer to the cookies and other technologies identified here collectively as “Cookies” for purposes of this Policy. We will not use Cookies for any other purpose not described in this policy. You can manage or delete Cookies according to your preferences. For details, please visit [AboutCookies.org](https://www.aboutcookies.org). You can clear all the cookies stored on your computer, and most web browsers have the function of blocking Cookies. But if you do so, you need to change the user settings by yourself every time you visit our Website.

a) Google Analytics

This Website uses Google Analytics, a web analytics service operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Google Analytics is used for the purpose of evaluating your use of our Website, compiling reports on Website activity, and other services relating to Website activity and internet usage. Google Analytics uses cookies. These are text files that are stored on your computer and that allow an analysis of the use of the Website by you. For European users, the information generated by the cookie about your use of this Website is usually transmitted to a Google server in the USA and stored there. This transfer is covered by Google’s Privacy Shield certification and a separate data processing agreement that we have concluded with Google. Google Analytics cookies are stored and your relevant personal data is processed based on your consent according to Art. 6 para. 1 subpara. 1 lit. a) GDPR. Cookies in connection with Google Analytics have a lifespan of 13 months and will be deleted automatically after that.

b) Facebook Pixel

The Website uses Facebook Pixel, a web analytics service provided by Facebook Inc., 1601 S California Ave, Palo Alto, California 94304. Facebook Pixel is a JavaScript code that places an empty 1 x 1 pixel image and is inserted into the pages of a website to track visits and conversions from Facebook. When the script is loaded on the page, it sends a hit to Facebook that allows it to see what type of hit it is (page view or interaction) and allows us to generate audiences based on user profiles. The Facebook Pixel allows us to create more efficient campaigns in Facebook Ads.

c) Social Media Buttons

On our Website we use the following social media plug-ins provided by Facebook, Twitter and WhatsApp. The plug-ins can be identified by the social media buttons marked with the logo of the provider of the respective social media networks.

We have implemented these plug-ins using the so-called 2-click solution. This means that when you navigate on our Website, personal data will initially not be collected by the providers of these social media plug-ins. Only if you click on one of the plug-ins will your personal data be transmitted: By activating the plug-in, data is automatically transmitted to the respective plug-in provider and stored by them (in the case of US providers your personal data will be stored in the USA).

Information on the purpose and scope of data collection and its processing by the plug-in provider can be found in the respective data protection policies of these providers, where you will also find further information on your rights and options for privacy protection.

Facebook Inc., 1601 S California Ave, Palo Alto, California 94304, USA:
<https://www.facebook.com/privacy/explanation>

Twitter, Inc., 1355 Market St, Suite 900, San Francisco, California 94103, USA;
<https://twitter.com/privacy>

WhatsApp LLC., 1601 Willow Road, Menlo Park, California 94025, USA:
<https://www.whatsapp.com/legal/privacy-policy>

3. How We Use Your Information Collected

We use the information collected from the Services in a manner that is consistent with this Policy. We use the information that you provide (or otherwise permit the Services to access) for the following purposes:

3.1. Provision of Services

We use the information we collect to operate, maintain, and provide you with the Services and operate DeeDa Platform in accordance with this Policy and the [Terms of Use](#) of our Services. We may also use the information to restrict attempts to use the Services from restricted territory and attempts to use the Services in breach of the applicable [Terms of Use](#).

3.2. Security and Fraud Prevention

We use the information we collect to secure our Services and to verify identity, prevent fraud, and to continually improve these aspects of our Services.

3.3. Analytics and Improvement of Our Services and Platform

We use the information to manage, develop, improve and maintain any Service (including respond and deal with enquiries, provide maintenance and support and prepare for data backup). We use the information we collect to analyse data usage trends and preferences in order to improve the accuracy, effectiveness, security, usability or popularity of our Services.

3.4. Administration Purpose

We may use the information we collect to conduct investigations, internal audits or take action, including in relation to any violation of the [Terms of Use](#). We may also use the information we collect to contact you for administrative purposes.

3.5. Customer Services

We also use the information we collect to send you communications relating to the Services, such as updates on events, communications relating to products and services offered by us and by third parties, and communications about services we believe will be of interest to you. For instance, if

you contact us by email, we will use the information you provide to answer your question or resolve your problem.

3.6. Legal

We use the information we collect to meet legal and regulatory requirements imposed by the applicable public authorities, laws or regulations.

3.7. Continued Processing

The purpose listed above may continue to apply even in situations where your relationship with us (for example, pursuant to a contract) has concluded or changed, for a reasonable period thereafter (including, where applicable, a period to enable us to enforce our rights under any contract with you).

4. How We Disclose Your Information Collected

There are certain circumstances in which we share information collected through the Services with certain third parties without further notice to you, as set forth below.

4.1. Campaign Organizer and beneficiary

When you donate to a Campaign, we share your name, email address and donation information you've provided in connection with your donation with the Organizer and, if not the same, the beneficiary, who may contact you and/or may rely on your information in order to comply with its legal and auditing requirements.

4.2. Charity

if you donate to a Charity, then if the information is requested, the Charity can receive your information and the Charity may communicate with you about your donation and/or may rely on your information in order to comply with its legal and auditing requirements.

4.3. Third-party service providers who process your data on our behalf

This includes:

A. Security Service Providers

We may share (subject to the applicable laws) your clicking records, crash data, session IDs and device information with such providers to improve our service and protect the security of our services.

B. Advertising Service Providers

We may share in compliance with applicable laws profile information, session IDs, device information and geolocation information with them to send you advertisement and improve the accuracy and effectiveness of the advertisement.

C. Other Third-party Service Providers

As hosting providers, and providers of IT services, and other similar services requested by us

to provide the Website and other business-related services to you. Any data processing on our behalf complies with the applicable laws.

4.4. Government Authorities/ Law Enforcement Officials

Personal data may be also shared with government authorities and/or law enforcement officials if required for the purposes above, if mandated by law or if required for the legal protection of our legitimate interests in compliance with applicable laws.

4.5. Potential Buyers and Advisers

In the event of a corporate sale, merger, reorganization, dissolution, similar event, or steps taken in anticipation of such events (e.g., due diligence in a transaction), your personal data may (subject to the applicable laws) be shared with our advisers and any prospective purchaser's adviser and will be passed to the new owners of the business.

4.6. Third Parties that Partner with Us or Offer Services You Choose to Link

We share personal information with third parties that partner with us on various initiatives and/or that offer services you choose to link to your Campaign on the Platform or that are linked to a Campaign to which you may donate. Examples of this are Social Networking Services (an online vehicle for creating relationships with other people) and their integrated social media tools or "plug-ins," or other groups such as Facebook, Twitter, WhatsApp. When we share personal information with third parties, we require those third parties to handle the information in accordance with relevant laws. When you link to or interact directly with third-party companies (or you donate to Campaigns that are linked), their use of your personal information and your use of their features are governed by the privacy notices of those companies. We encourage you to carefully read their privacy notices.

4.7. Your Consent

We may share your information in the event that you consent to the sharing of your information. For example, we may partner with third party organizations to arrange for specific Campaigns. If you consent to our providing your contact information to a specific partner, we share, with the partner organization, your name, email address and other information you've provided in connection with your donation to the specific Campaign.

4.8. Aggregated Data

We aggregate, anonymize and/or de-identify information collected actively or passively about you so that the information no longer relates to you individually. We then use that data for various lawful purposes, including but not limited to our research on our customer demographics, interests and behaviour. We also share this information with our affiliates, agents, business partners, research facilities or other third parties (e.g., Google Analytics).

4.9. Other Users of Our Services

We provide your information to other users of our Services if you choose to make your information publicly available in a publicly accessible area of the Services, such as in your Campaign or in the

comments.

5. How We Handle Children's Personal Information

We attach great importance to the protection of children's personal information. If you create a campaign raising fund for children under age of 13 (or 16 for children located in Europe), you shall guarantee that the children's personal information provided and posted on DeeDa have been fully authorized by the children's guardians and there is no infringement on the rights of the children's personal information.

Save as otherwise disclosed in a Campaign, our websites are NOT directed to children under age of 13 (or 16 for children located in Europe) and we do not knowingly collect personal data from children under 13 (or 16 for children located in Europe). If we discover that a child under 13 (or 16 for children located in Europe) has provided personal data to us without the consent of children's guardians, we will promptly delete such personal data from our systems. If you have reason to believe that a child under the age of 13 (or 16 for children located in Europe) has provided personal information to us without the consent of children's guardians through the Services, please contact us at support@deeda.care, and we will delete that information from our databases to the extent required by law.

6. Links To Other Websites

This Policy applies only to the Services. The Services can contain links to other websites not operated or controlled by us (the "Third-Party Sites"). The policies and procedures we described here do not apply to the Third-Party Sites. The links from the Services do not imply that we endorse or has reviewed the Third-Party Sites. We suggest contacting those sites directly for information on their respective privacy policies.

7. Security

We are committed to keeping your personal data safe and strive to maintain the highest standards of security. For this purpose, we have put in place robust technical and organizational measures utilizing current state-of-the-art technologies to ensure that your personal data is adequately protected against loss, misuse, unauthorized access, disclosure, alteration, and destruction. For the transfer of particularly sensitive personal data via the internet, we exclusively use encrypted transmission routes.

No transmission of data via the internet is completely secure. So, while we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Website. Any transmission is at your risk. Once we have received your personal data, we will use strict procedures and security features to prevent unauthorized access. This includes but is not limited to the following measures:

- Our internal processing takes place inside a VPN which is firewalled against the open internet and inside of which any kind of communication is processed in an encrypted way.
- We employ a team of dedicated information security professionals and have established an information security system.
- We have further taken security protection measures for data collection, storage, display, processing, use, deletion, destruction and other aspects and use access control as well as AES256bit encryption.
- For the employees who may have access to your information, we sign confidentiality agreements with them and have established approval mechanisms for information access, internal or external transmission, and decryption. We also conduct regular training related to personal data protection to strengthen our employees' awareness of privacy protection.
- As far as third parties (i.e. external companies) are rendering data processing services for us, we have committed them to compliance with our data privacy regulations.

8. Do-Not-Track Signals

Do Not Track ("DNT") is a privacy preference that users can set in certain web browsers. We do not recognize or respond to browser-initiated DNT signals, as the Internet industry is currently still working toward defining exactly what DNT means, what it means to comply with DNT, and a common approach to responding to DNT.

9. How Your Information Will be Stored

We retain your information for as long as we deem necessary for the purpose for which that information was collected and for our legitimate business operations; provided, however, that your information is only retained to the extent permitted or required by applicable laws. When we no longer need to retain your information, we will take reasonable steps to remove it from our systems and records and/or take steps to anonymize it so that you can no longer be identified from it in accordance with our internal document retention policies.

When determining the retention period for your information, we take into account various criteria, such as the type of products and services requested by or provided to you, the nature and length of our relationship with you, possible re-enrolment with our products or services, the impact on the Services we provide to you if we delete some information about you, mandatory retention periods provided by law and the statute of limitations.

10. Your Rights

You have certain rights regarding your personal data, subject to the applicable law. These include the following rights to:

- **Access your personal data:** You have the right to ask us to confirm whether we are processing your personal data, and, where that is the case, access to the personal data and receive information on how your data is processed as well as ask us to provide a copy of your personal data.
- **Rectify your personal data:** This enables you to have any incorrect, incomplete or inaccurate data we hold about you corrected.
- **Erase your personal data:** This enables you to ask us to delete your personal data when, for example, the data we hold on you is no longer needed or when your data has been processed unlawfully.
- **Object to processing:** You have the right to object to the processing of your personal data and request us to cease processing of it if, for example, this data is being processed for the purpose of direct marketing or where we are relying on a legitimate interest (or those of a third party). In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.
- **Restrict the processing:** This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the accuracy of the personal data; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you require us to hold the data even if we no longer need it as you require it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.
- **Receive your personal data in a usable electronic format and transmit it to a third party (right to data portability):** If we are processing your personal data on the basis of your consent or a contract, you can ask to receive your personal data in a structured, commonly used and machine-readable format and to transmit those data to another controller without any hindrance from us.
- **Withdraw consent:** You have the right to withdraw your consent at any time where we are relying on consent to process your personal data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we will not process that personal data further but may not be able to continue providing certain products or services to you for which the personal data was sought. We will advise you if this is the case at the time you withdraw your consent.
- **Request not to be subject to a decision based solely on automated processing,** including profiling, which produces legal effects concerning you or similarly significantly affects you.
- **Lodge a complaint with your local data protection authority:** You have the right to submit your request and complain at any time to your local supervisory authority in particular in the Member State of your habitual residence, place of work or of an alleged infringement of the GDPR. We would, however, appreciate the chance to deal with your concerns before you approach the data protection authority, so please contact us in the first instance.

These rights may be limited in some situations – for example, where we can demonstrate that we have a legal requirement to process your data (such as where tax authorities require us to retain it) or where it is needed for the proper performance of a contract. In some instances, this may mean that we are able to retain data even if you withdraw your consent.

If you wish to exercise any of the rights set out above, please contact us at the details in Section **“How to Contact Us”** below. You may also update your personal information as provided in your profile of the setting on the Website.

11. How Your Information Will be Transferred Globally

We may transfer personal data to our affiliates, suppliers, law enforcement agencies or other organizations, including the organizations that are located outside Europe for the purposes described in the Policy.

The laws of some jurisdictions outside Europe may not be as protective as data protection laws in Europe. If your personal data is transferred to a country that is not subject to an adequacy decision by the EU Commission, we will ensure that, for such jurisdictions, appropriate safeguards (e.g., EU standard contractual clauses, or a third party’s Binding Corporate Rules) are implemented to ensure an adequate level of protection of your personal data. For further information on or to request a copy of the aforementioned safeguards, please email at support@deeda.care.

12. Other Terms

12.1 Each marketing communication we send you will contain instructions permitting you to “opt out” of receiving future marketing communications. In addition, if at any time you wish not to receive any future marketing communications or you wish to have your name deleted from our mailing lists, please contact us at the email address or mailing address set forth under in Section **“How to Contact Us”**. If you opt out of receiving marketing communications or other information, we think may interest you, we can still send you emails about your account or any Services you have requested or received from us.

You can make a request to exercise any of these rights in relation to your information by sending the request to us at the email address or mailing address set forth in Section **“How to Contact Us”**. For your own privacy and security, at our discretion, we may require you to provide your identity before providing the requested information. Please note that we may take up to 30 days to fulfil such requests.

The above rights can be limited under applicable law. You also have the right to lodge a complaint with the local data protection authority if you believe that we have not complied with applicable data protection laws. You also have the right to lodge a complaint with the supervisory authority of your residence, place of work or where the incident took place.

12.2 Your access to and use of the Services is subject to DeeDa’s [Terms of Use](#) and such other terms, which may be made available to you in connection with your use of the Services.

13. How the Policy Will be Updated

We reserve the right to update or modify this Policy at any time and from time to time. In the event we do so, we will update the date at the top of its first page accordingly and encourage you to check for changes that we have made, which will be available on this page. Where changes to the Policy will have a fundamental impact on the nature of the processing or otherwise have a substantial impact on you, we will actively advise you of such changes and will give you sufficient advance notice by notifying you by email or by a pop-up banner on our Website as required by applicable law so that you have the opportunity to exercise your rights. If you disagree with our revisions to the Policy, you can deactivate your account or discontinue the use of our Services. Please review this Policy periodically for any updates or changes to this Policy.

If you are in Europe, you will not be required to agree to any changes to this Policy, but you do acknowledge that you have read and understood its terms.

14. How to Contact Us

If you have any questions about this Policy or the information practices of the Services, please feel free to contact us at the following email address: support@deeda.care, or postal address: 150 Beach Road, #28-05/06 Gateway West, Singapore 189720, SINGAPORE.